What's Anonymity Worth?

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Aaron Shaw: Northwestern University Nora McDonald: University of Cincinnati

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 - solitude
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 - intimacy (and community)
 - anonymity: the degree to which identifiable details are known or can be known by those receiving communication from us

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Why do people seek anonymity?

1. Criminality?



A Forte, N Andalibi, R Greenstadt. Privacy, Anonymity, and Perceived Risk in Open Collaboration: A Study of Tor Users and Wikipedians in *Proceedings of the 2017 ACM Conference on Computer Supported Cooperative Work and Social Computing* (CSCW 2017). https://dl.acm.org/doi/10.1145/2998181.29982733

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- 3. Safety?



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1 Concerns about harassment



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- Platforms see a "closure = safety" versus "openness = risk" flavored trade-off



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Hidden Costs and Spill-over

1. Identity policy changes can deter positive contributions



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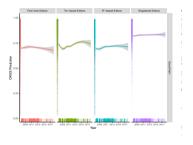
Hidden Costs and Spill-over

- 1. Identity policy changes can deter positive contributions
- 2. Negative behaviors may have some positive spill-over

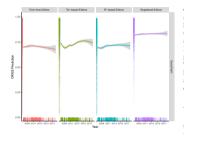


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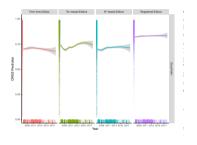
Context: Wikipedia



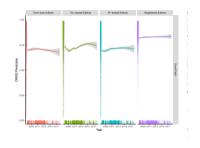
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- Different topics (more politics, religion, tech, less American football)



Deep Dive: What were those contributions?

- Many typical edits:
- typo fixes
- fact updating -

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- Some contributions that suggest vulnerability:

activism

removing conspiracy theories

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But the bad stuff!

- Same four groups:
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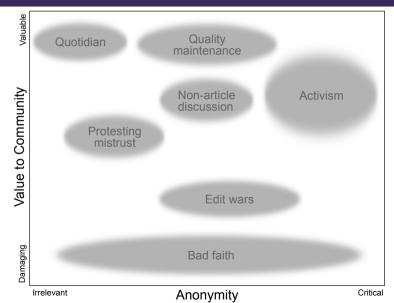
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Analyzing contributions



Successful Strategies for Remaining Open to Anonymity Seekers

1. Incorporate anonymity-seekers into the operational model

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Forthcoming and Future Work

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- 2. What would it take to bring anonymity-seekers back into the community?
- 3. Finding new techniques for measuring the value of anonymity

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but platforms and communities may respond to them with suspicion $% \left(\frac{1}{2}\right) =\frac{1}{2}\left(\frac{1}{2}\right) =\frac{1}{2}\left($

People have good reasons to be anonymous online.... but platforms and communities may respond to them with suspicion and not take up their perspective.

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They may offer some unique value or tackle riskier types of work.

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- Keep participation barriers low it helps newcomers and casual users, not just anonymity seekers
- Collect data and do research about the impacts of policy changes around identity

Let's connect!



Curious about these results? Interested in research about anonymity? Let's talk!

kaylea@uw.edu @kayleachampion social.coop/@kaylea

 ${\tt the anonymity project.org}$

 ${\tt kayleachampion.com}$

Looking for more research on privacy? Check out PoPETS: https://petsymposium.org/popets - it's Open Access!